



Cancellation & Refund Policy

- 1. Full Refunds (10 days)** - Full refunds will be granted if registration is cancelled 10 or more business days before the event date. This includes all ACA events, certifications, etc.
- 2. Partial Refund (5 days)** - Registration cancellations received less than 10 business days (9) and five or more business days before the conference will be refunded, but subject to a \$20 administrative fee for any registration.
- 3. No Refund (4 days)** - Refunds will not be granted if the request is received less than five business days prior to the event.
- 4. Non-Attendance** - Registrants that do not attend their registered event will not be given a refund or credit.
- 5. Failure to Successfully Complete Coaching Certification/Credentialing Component** - No refunds will be issued for non-completion or unsuccessful completion of a certification / credentialing component (e.g.: online exam, practical exam, PFE, course).
- 6. Substitutions** - If you are unable to attend an event after you have registered, you may be able to send a substitute at no charge. This option is dependent on event type. Please contact the ACA at info@albertacheerleading.ca.

Questions?

Email: info@albertacheerleading.ca